

Congratulations on the purchase of your Kinetico TX Membrane System.

Kinetico Incorporated warrants its Membrane System to be free from defects in material and workmanship according to the following terms and conditions:

What is Covered?

Any faulty parts will be replaced at no extra charge for the part if it fails within the following time periods originating from the date of purchase of your System:

- 3** Three years on the pump, housings, frame, plumbing components, electrical components and circuit board.

The limited membrane warranty will vary, based on operating conditions of your System. Please review the chart below to find your specific limited membrane warranty.

Inlet Compensated Hardness	Membrane Warranty in Months*	
	20% Recovery	50% Recovery
<5 gpg*	36	24
6-10 gpg	24	15
11-15 gpg	18	5
16-20 gpg	8	2
21-25 gpg	4	1
26-30 gpg	2	1

*Membrane warranty for commercial applications is only valid with a soft water feed (inlet compensated hardness <5 gpg).

Vended Products

Other Kinetico products, components and accessories that are not specifically mentioned elsewhere in this limited warranty [including but not limited to storage tanks, valves, pumps, filter housings and electrical controls] and/or not manufactured but distributed by Kinetico through authorized dealers, are covered for a period of one year from the date of purchase.

Warranty does not include freight or labor charges.

Extension of Warranty to a Subsequent Installation

The ORIGINAL OWNER may move the system to another location. The influent water quality at the subsequent location MUST, however, be within your system's operating specifications. Please contact a local authorized Kinetico dealer prior to installation at another location.

Limits on this Warranty

Your system must be sold to you and serviced by an authorized Kinetico dealer in order to receive coverage under this warranty.

The design of the overall treatment system and the performance of your system is related to the chemistry of the water being treated; therefore, your system must only be maintained with parts manufactured or distributed by Kinetico, including replacement products and parts. **Otherwise, this limited warranty is void.**

Warranty on the membrane system does **not** include damage due to iron, bacterial fouling or freezing. Periodic replacement of filter cartridges, membranes and certain filter media (such as carbon, birm, calcite or Filter AG) is part of the normal maintenance required by your system. These replacements and media loss due to natural attrition are not covered.

This warranty does **not** include damage to your system due to:

- Abuse, misuse or neglect
- Excessive pressure (as specified on product's data sheet)
- Excessive water temperature (as specified on product's data sheet)
- Freezing, alterations or misapplication
- A change in the influent water characteristics
- Power surges
- Influent water conditions outside product data sheet specifications

Your equipment must be installed and operated in accordance with Kinetico's recommendations, and applicable state and local codes.

Registration and Service

To place your system under warranty, your authorized Kinetico dealer must register your equipment with Kinetico Incorporated within 30 days of the installation date. For service under this warranty, contact your authorized Kinetico dealer. Retain your receipt along with this warranty for reference if service is necessary.

No Other Warranties

THERE IS NO OTHER EXPRESS WARRANTY. IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY AND ARE EXCLUDED TO THE EXTENT PERMITTED BY LAW. THERE ARE NO WARRANTIES OTHER THAN THOSE CONTAINED HEREIN. IN NO EVENT SHALL KINETICO BE LIABLE FOR INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE USE OR THE LOSS OF USE OF THIS SYSTEM.

How State Law Relates to the Warranty

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Modification of the Warranty

Kinetico does not authorize any other person to assume for Kinetico any other liability in connection with this product. The dealer has no authority to make any representations on behalf of Kinetico or to modify the terms of Kinetico's warranty in any way.